

Doug Coleman, MD Mark A. Ramiro, MD Stacie Hipp, APRN
White Hall Family Medicine Associates, P.A.

1400 Claud Road White Hall, Arkansas 71602 Office: 870-24-9499 Fax: 870-247-5312

Call Us First!

- You can call for medical advice any time of the day or night. If we are closed, please call our afterhours cell number **870-872-9499**.
- If you are a current, established patient, we offer same-day or next day appointments for urgent issues. If your WHFM provider is out of the office, our Nurse Practitioner and an on-call physician are available.
- We have lab and x-ray services here in the office. Save yourself an expensive ER bill and find out if it is a break or just a sprain here at WHFM. We can also test for strep and flu.
- Some insurance companies make you pay more out of pocket if you go to an urgent care clinic instead of your primary care clinic.

IN A LIFE-THREATENING EMERGENCY, CALL 911 OR GO TO THE CLOSEST EMERGENCY DEPARTMENT RIGHT AWAY.

For other issues, we have included a handy poster to help you decide (on the other side). If you are not sure where to go, please call to speak with a medical professional.

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**Call 911 or go
to the ER!**

I feel like: I need immediate medical care for a serious illness or life-threatening injury. Examples:

- Chest pain/pressure
- Sudden or worsening Shortness of Breath
- First time seizure
- Vomiting blood
- Deep open wounds
- Severe and sudden pain
- Severe burn or bleeding
- Sudden dizziness, weakness, change in vision, loss of coordination or balance.

Call for an ambulance or go to the closest emergency department.

**Call WHFM
870-247-9499 or
on-call number
870-872-9499**

I feel like: I need medical care today, but feel safe to wait for a few hours. Examples:

- Migraine/headache
- Infections or ear ache
- Mild/moderate injuries
- Accidents/falls
- Fever over 101.5 F
- Possible broken bone
- Animal or insect bite(s)
- Anxiety, panic attack

Call our office **870-247-9499** or our after-hours number **870-872-9499**

**Call or see my
provider
870-247-9499**

I feel like: I need medical care today, but feel safe to wait for a day or more. Examples:

- Cold or flu symptoms
- Rash
- Sore throat
- Med refill/questions
- Runny nose
- Vaccinations
- Routine visits
- Chronic aches and pains

Call our office **870-247-9499**.

This flyer is for informational purposes only and should not be considered medical advice.

For dental or mouth issues, please call your dentist. Most dental concerns cannot be treated at a primary care clinic. We do not typically see patients related to a Motor Vehicle Accident (MVA) unless prior arrangements have been made. We do not accept Workers Compensation or treat work related injuries.